

Title: IBM TRIRIGA: Under the Hood Travels Back to the Future! (How the flux capacitor really works)

Company: Serco Inc.

Course Overview:

What every IBM TRIRIGA Power User, Project/Program Manager, and IT Support Engineer needs to know to understand TRIRIGA like an expert: *including new Case Studies, reasons organizations invest in TRIRIGA, and the benefit of adding UX and Perceptive Apps!*

The session will outline the business value IBM TRIRIGA brings to your organization, the infrastructure that is necessary to keep the application running smoothly and take a comprehensive look at data storage. We will travel back, to TRIRIGA out of the box, and summarize the specific components; helping you understand the future of your business logic and workflows. This training includes hands-on labs, with developer tools in the application, helping to solidify your knowledge and understanding of TRIRIGA. After lunch, the session will investigate: security and security groups, portals, and when/how the TRIRIGA platform and application are upgraded. Additional session points of interest include: integrations, reports, and performance issues.

Questions are encouraged, and time has been built in the day to answer them. Amazing- you can expand your IBM TRIRIGA aptitude in just six hours (and that includes lunch)! It's true! We will show you the future power of your IBM TRIRIGA implementation.

Objectives: Class attendees will participate in interactive training- developing their understanding of how TRIRIGA works Under the Hood. Participants will have the opportunity to visualize the art of the possible with TRIRIGA while keeping the application foundationally strong.

Target Audience:

IBM TRIRIGA Power User, Project/Program Manager, IT Support Engineer, and Back to the Future Fans

Skill Level: Attendees should be familiar with the IBM TRIRIGA application.

Key Topics:

IBM TRIRIGA-Under the Hood Agenda
Understanding the Business Value of TRIRIGA
Server Overview <ul style="list-style-type: none">• App Server, Process Server• Database Server• Other Servers
Storing Data <ul style="list-style-type: none">• What is a table?• How are tables related to each other? Hands on Lab: Sketch a model of your first application

<p>TRIRIGA's Components</p> <ul style="list-style-type: none"> • Data Model • Record States and Transitions • Forms • Associations • Queries <p>Hands on Lab: Create your first application</p>
<p>Creating Business Logic</p> <ul style="list-style-type: none"> • Workflows <p>Hands on Lab: Add logic to your application using workflow</p>
<p>Break</p>
<p>Security</p> <ul style="list-style-type: none"> • Overview of TRIRIGA Security • Security Strategies <p>Hands on Lab: Create a Security Group</p>
<p>Portals</p> <ul style="list-style-type: none"> • Overview of TRIRIGA Portals <p>Hands on Lab: Create a Portal</p>
<p>Understanding Upgrades</p> <ul style="list-style-type: none"> • OOB vs. Custom • Naming Conventions • How Object Migration works • Minimizing Risks <p>Hands on Lab: Create an Object Migration Package</p>
<p>Overview of Integrations</p> <ul style="list-style-type: none"> • Better methodology using integrations- What does Serco know? • Serco's Insight tool
<p>Performance</p> <ul style="list-style-type: none"> • System • Workflows • Reports

Trainer: Rob Zombron, Senior Infrastructure Management Consultant

A Senior Technology Software Engineer with Serco, Rob has 16+ years of experience as a TRIRIGA solution architect and developer. He is an IBM Certified Application Developer with 19 years in the facilities management industry, specializing in Integrated Workplace Management Systems. Rob's thorough understanding of TRIRIGA, allows him the privilege of serving high-profile government and corporate clients like: Smithsonian Institution, Environmental Protection Agency, Fairfax County, Virginia, Wells Fargo, Capital One, Department of State, Federal Bureau of Investigation, Defense Contract Audit Agency, and the Library of Congress. Rob excels at solving business challenges for Serco's clients, while specializing in training and mentoring new and seasoned users of TRIRIGA.